

## **Retail vs OEM Warranty**

A Cautionary Note to Consumers:

Many on-line merchants offer "White Box", "OEM" or "BULK" versions of computer products, often at prices which seem lower than comparable retail-packaged products. Buyers should be aware of the pitfalls of purchasing such non-retail items including differences in documentation, accessories, warranty and technical support. PNY often receives calls from consumers who purchased nVidia Quadro products which were advertised as "PNY" products in "OEM", "BULK" or other non-retail packages only to find out that the products were not genuine PNY products.

For these reasons, PNY does not sell "OEM", "BULK", "WHITE BOX", "PLAIN BOX" or other such non-retail packaged Quadro products to distributors or resellers. Further more, only retail-packaged Quadro Products and Quadro Products bundled in complete systems are eligible for warranty service from PNY. Retail packaged Quadro Products ship complete with a retail box, manual, and corresponding accessories. Bundled Quadro Products are incorporated into systems built and sold by PNY-authorized system builders. **PNY DOES NOT PROVIDE WARRANTY COVERAGE OR TECHNICAL SUPPORT ON QUADRO CARDS SOLD INDIVIDUALLY AS "OEM", "BULK", "WHITE BOX", "PLAIN BOX", ETC.**

To view PNY's entire Warranty Policy for Quadro cards, [click here...](#)